# Personal Chef-Services Policy

#### WHAT TO KNOW BEFORE YOUR EVENT/COOK DATE:

Please make sure your kitchen is available to your Chef at the arrival time of the event or cook date. Have as much counter space cleared off as possible. Have as much refrigerator space cleared as possible. Also, if there is a dishwasher, it would be best to have it emptied prior to the Chef's arrival. In the event you are not at home at the time the Chef needs to enter your home to prepare for your event/cook date, please make sure to leave the Chef with detailed instructions on entering your home, as well as a cell phone number at which to reach you. On the day of the event/cook date, Chef Antonio may be reached via the cell phone number:

(626)394-2465 or email: Cali.dining@gmail.com

Minor menu substitutions may be made as needed due to availability of seasonal ingredients and/or product quality. Any significant changes will be approved in writing prior to the date of the event. Chef Antonio is not responsible for reasonable/accidental wear and tear on kitchen equipment, facilities, or for breakage.

#### **SERVICE TERMS & CONDITIONS:**

## **Deposit/Cancellation (For Private Events):**

A deposit is required for a private event, Chef Antonio will set the amount at 50% of total estimated price. If you are forced to cancel your event with less than 3 days by 12:00 p.m. notice, then your deposit will be held for the cancellation fee. If your event is cancelled within (1) week of the event a cancellation fee of \$100.00 will be assessed. If any deposit remains after the \$100.00 fee, the rest will be credited back to you.

### **PAYMENTS:**

Event payments must be made directly to Chef Antonio by Cash, Check, Money Order, or Credit Card. Final Payment is due on the day of the event, once the services have been rendered.

Any amount due that is not paid when due, Chef Antonio may engage in an attorney for collection purposes, or in connection with any bankruptcy or insolvency proceedings, whether or not litigation is commenced, then you shall pay the attorney's fees, expenses and court costs in addition to the full amount due hereunder.

Cancellation/Payment Policy for Booking Weekly Meal Personal Chef Services): The Client has 3 days prior to the scheduled day by 12:00 p.m. to cancel a scheduled day for Chef Antonio. If you cancel after the cut-off day and time, a cancellation fee of \$100.00 will be charged to you. This is due to the nature of the Personal Chef business and the difficulty of scheduling another client to fill that day. If the service is ongoing short-term or ongoing long-term, meaning, (2) or more days in a week (Monday-Sunday), Payment is due no later than 3 business days after last day serviced. If any materials such as groceries or anything else the client may want Chef Antonio to purchase for them, it will be reimbursed the same day, no exceptions. Chef Antonio will provide the receipts of the purchases made by him for reimbursing.

Should Chef Antonio become ill or have an emergency that may conflict with your scheduled cooking date, he will contact you with as much notice as possible. If you would like, he will attempt to make an alternate Chef available for that date. You may decide to use the alternate chef (if available) or reschedule your cooking date with Chef Antonio. Should he contact you within 24 hours of your scheduled cooking date and you would like to reschedule, he will provide you with a 25% discount of the services upon rescheduling.

This policy is subject to change without notice.